

	QUALITY MANAGEMENT SYSTEM	Reviewed on 10/19/2020
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1. Management system policy

The management of Andalò Gianni s.r.l. has defined the following Company Mission, which expresses the company's reason for existing and operating.

- A. Design, production, and assistance for precision mechanical parts for special applications.
- B. Development of activities aimed at fostering the cultural and professional growth of internal human resources mainly, with also a focus on external stakeholders (suppliers and public or trade institutions).
- C. Growth of the company in terms of economic solidity, market affirmation, and image for both the product and the business management model.

1.1. Goals and commitments

The Management considers Quality as a mean of fundamental importance to achieve the following goals:

- maintaining the company at a performance level to meet market demands,
- providing the customer with products that meet the expected level of quality and within the required timeframe,
- guaranteeing the quality level of products,
- constant improvement of products with regard to compliance with tolerances, quality of workmanship,
- compliance of the products offered with laws, directives, standards and technical rules applicable to them,
- guaranteeing the protection of the client's property, including intellectual property.

In order to make the above mentioned goals certified and evident by an independent 3rd party, the management has therefore decided to apply and document a quality management system in compliance with the requirements of the international standard UNI EN ISO 9001:2015.

1.2. Tools to achieve goals

The tools for achieving the set targets and continuous improvement are:

- the personal commitment of the management and its daily presence,
- a clear and accepted definition of the employees' tasks and responsibilities,
- the complete and precise definition of product specifications in close cooperation with the customer,
- attention to customer needs and flexibility towards the customer,
- compliance with the rules (including ethical rules), technical rules and laws to apply to the proper activity,
- maintaining a management commensurate system with the size of the company and the specificity of activities,
- the development of staff skills and awareness of the activities' importance performed by each individual.

For an effective implementation of the quality system, it must be understood and implemented by all employees or staff.

The management has chosen not to identify a Management Representative and to maintain the responsibility to:

- ensure that the provisions of the reference rules are applied, maintained and developed,
- pursue the continuous improvement through improvement and corrective actions taken in response to non-conformities that has been detected in the quality system.

Imola, 24 November 2021

Signature

